

## **Introduction**

Welcome, to the 1Minuut privacy policy. We as a company provide quality services to our users and this privacy policy outlines our ongoing obligation to you. With this privacy policy, we hope you'll get a better understanding of our methods concerning privacy. Thereby giving you user support to informed decision making concerning your personal information and whom to share it with. We have taken all kinds of technical measures to protect the transport of data and for the protection of your data on our servers. This privacy policy applies to the processing of your personal data as a user or organization of Genzō on mobile devices and the Genzō smartglass app.

Your personal information is collected in-and live streamed through Genzō. But why do we collect it? Which personal data do we process and for what purpose? To support in good decision making about your privacy we provide you with answers to these questions.

1Minuut B.V., of Niek Engelschmanlaan 156, 6532 CT Nijmegen, the Netherlands, or a designated group company is the controller responsible for the processing of your personal data.

## **Personal information and why we collect**

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect include: names and email addresses. Your Personal Information is obtained when you make your personal profile in Genzō or when video, audio, text or photo files are collected. We collect your Personal Information for the primary purpose of providing our services to you.

## **Genzō processes the following personal data:**

- your name, date of birth and sex
- your workaddress, phone number(s) and emailaddress(es)
- your profession and other information you provide in your profile
- pictures (including your profile picture) and videos, uploaded by you
- financial data relating to orders and payments

- To make full use of Genzõ, personal data is necessary. Genzõ will indicate which information must be provided to make use of its services.
- We will not collect data from your address book in any way.

#### **The personal data is processed for:**

- providing you with access to Genzõ;
- providing you with, and adapt to your preferences regarding, the agreed services, products and/or information;
- sending you a newsletter (you can unsubscribe of this), user information or a service message;
- enabling you to view and share your data in the app with others;
- enabling interaction with other users;
- enabling you to provide and exchange information in the app;
- improving the quality, safety and usability of our app and to combat fraud;
- complying with the rules and regulations.

#### **We ask your permission to process your personal data**

When you make your personal profile, you choose your privacy settings;

1. Do you want to share information in the group?
2. Do you want to share information outside the group?
3. Do you want to share your information with specific individuals?
4. Do you want your profile to be visible for others?

Your personal data will not be used for purposes other than those listed above. By asking you these questions we hope that you can make conscious choices about your privacy.

#### **Video streams and Messages**

All data sent is encrypted with private keys. It is only readable by the person who possesses the key on his device. Nobody, including the 1Minuut team, can decrypt any of this data. 1Minuut will not collect any (meta)data about the behavior of our users. We can't provide any information to third parties only when required by law.

When you send, or receive video/messages using Genzõ, we may temporarily process and store your information, but will always do this encrypted so others can't read it.

Video through smartglasses, from device to device and messages are end-2-end encrypted with private keys. Genzõ has no way to decrypt messages of users because it does not

have knowledge of their private keys. Private keys of users are never stored on our server. The encrypted messages and media (images, videos etc.) are not retained any longer than necessary for correct functioning of Genzō. The transport of information (video, message) is protected by TLS 1.2 for transmission to the server, and from the server to the recipient. Although video and messages are securely live streamed and sent/received through Genzō, it is in all cases and always the user's responsibility to determine if the receiver is authorized to receive any privacy sensitive information. Genzō provides an option to give access to your private information when you are livestreaming with other persons. You explicitly give permission to share your personal information during a video stream. Users are responsible and liable for information they send to other users. 1Minuut cannot be held responsible or liable for any privacy sensitive information sent through the Service by users. When using smartglasses for video/audio streaming we recommend the user to inform and ask permission at the person who is viewed about;

- using the live stream function;
- when it is activated;
- who is watching on the other side.

Genzō uses storage of your personal data in the EU or in countries where this is allowed under Dutch law.

## **Groups**

When an organization decides to create a group using Genzō, we collect the name of the owner of the group, an email address, name of the organization, a group name and information for billing.

In Genzō it's possible to participate in – or create groups (organizations). Within these groups the owner can create unlimited sub-groups. All groups are closed for public. You can access them only when you are part of the group after you are invited or your invite is accepted. The owner of the group makes you part of a sub-group on bases they decide.

If you participate in groups and sub-groups you should be aware that your information is shared within the sub-group for those who are authorized to see them. The organization can choose their own privacy settings for this. The group is controlled by the owner, 1Minute can't access groups or sub-groups or give any person access to them. We are not

responsible for the information you choose to submit. Neither do we, of 1Minute, know what information of any kind is processed in the group or sub-groups.

Billing and other information: For Customers that purchase a group in Genzō, our corporate affiliates and our third-party payment processors may collect and store billing address and credit card information on our behalf or we may do this ourselves. Billing happens on base of the number of workers from the organization in the group. Therefore the number of users will be counted.

## **Cookies**

Cookies are small text files that are stored on your computer, your phone or your tablet. They cannot damage those devices. Genzō uses cookies.

Functional cookies allow functions such as login in Genzō to work properly. Analytical cookies collect statistics of the users of Genzō, to enable us to constantly improve your user experience. 1Minuut does analyze information about Genzō in order to contribute to:

- User experience (size of groups, total number of users).
- When needed for services like fixing bugs.

Genzō doesn't:

- use social media cookies.
- make use of advertising cookies.

Blocking cookies may result in the app not working properly.

## **Period of retaining data**

Profile information: as long as u use Genzō.

Collected data: as long as required by law.

## **Correct or delete your personal information**

In Genzō you can find all personal information that is collected within your personal profile. You can correct the information of your personal profile yourself, or reset your privacy settings. For deleting your profile or personal data you can send a message to us with your name and contact information. In your request, please specify as much as possible which personal data you refer to. When you ask for deletion we do this as soon as possible, unless the law requires us to keep the personal data or if there are other compelling reasons to oppose removal. In all cases, we will send you a message with the status of the deletion

and, if so, why data is not removed. 1Minuut **cannot** change your personal data, we are never able to see the contents of your personal data. We can only assist you in deleting your complete profile and data and can't assist in partial deletion.

### **Version of the privacy policy**

We may adjust this privacy and cookie policy. We recommend that you check regularly for changes.

### **Contact**

You can contact 1Minuut B.V.:

- with the contact form on [www.1minuut.com/contact](http://www.1minuut.com/contact)
- e-mail to [info@1minuut.com](mailto:info@1minuut.com)
- mail 1Minuut B.V., Niek Engelschmanlaan 156, 6532 CT Nijmegen, the Netherlands